

Other conditions for the Supply, commissioning of Phased Array Ultrasonic testing (PAUT) equipment as per standard ISO 18563(latest)

Inspection: Inspection and final acceptance of the equipment and accessories shall by ICF staff at ICF.

Warranty:

1. The equipment, calibration blocks and accessories shall be supplied with minimum one year onsite warranty from the date of supply with calibration certificates of the equipment and calibration blocks shall be traceable to NABL / National standards or OEM master calibration.
2. The firm has to undertake any number of breakdown calls within 48 hours, free supply of all spares and free of cost labour charges. The schedule of two preventive maintenance and calibration must be mentioned in the offer.
3. Minimum one year onsite warranty shall be provided for Laptop.
4. Related software in PAUT equipment and in laptop shall be covered under warranty with free maintenance and upgradation.

Comprehensive annual maintenance contract (CAMC)

1. After the warranty period, 5 years of CAMC to be executed covering all the spares and labour charges and every year calibration certificates for the PAUT equipment, calibration blocks traceable to NABL / National standards or OEM master calibration. The laptop shall be covered under CAMC.
2. The firm has to undertake any number of breakdown calls within 48 hours, free supply of all spares and free of cost labour charges. The schedule of two preventive maintenance per year and yearly calibration must be mentioned in the offer.
3. The required software in PAUT equipment and in laptop shall be covered under warranty with free maintenance and upgradation.
4. **The quote for Basic CAMC charge and applicable tax per year and for five years shall be mentioned clearly along with the PAUT equipment offer.**

Eligibility criteria

1. The firm shall be a manufacturer of PAUT equipment (OEM-original equipment manufacturer) or authorized agent of OEM for supply and service (OES-original equipment supplier). If OES is participating in the tender, then authorization certificate from the OEM for the supply PAUT equipment and spare parts for a period of expected life of the equipment, mentioning the authorization validity till the completion of warranty period and CAMC period has to be submitted along with the tender.
2. PAUT equipment of the same model or an equivalent alternative model must have been supplied to Railways or any other government organization and the proof of the same may be submitted along with the tender.
3. The firm has to submit clause wise compliance to the technical specification along with tender failing which offer is not considered as technically suitable.
4. The firm shall have service centre in and around Chennai, proof has to be submitted along with the offer

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Payment terms

1. 80 % Payment will be released after successful commissioning and proving out of the equipment at ICF premises. After successful training and performance test for one month the remaining 20% payment will be released subject to submission of bank guarantee/warranty guarantee bond for an amount of 10% of the contract value towards warranty performance / warranty security.
2. Other conditions as per relevant general conditions of the contract (stores) issued by Railways.
3. The bank guarantee/warranty guarantee bond will be returned to the supplier after the warranty period by deducting any penalty, if levied.

Delivery schedule and commissioning time line

1. Delivery of the equipment to ICF premises will be within 180 days of issue of purchase order.
2. During delivery, firm representative has to be present to access the delivered items in good condition. Joint note regarding this shall be prepared with firm's representative, end user and concerned other department representatives.
3. Installation, commissioning, training and proving out of the equipment shall be within 30 days of delivery of the equipment
4. Performance trial (30 days) has to be carried out from the date of issue of commissioning certificate
5. Performance certificate shall be issued after the completion of performance trial.
6. Penalty will levied as per general conditions of contract (stores) for M&P items if deviation from the delivery and commissioning schedule by the supplier.

Special Instructions

1. Inter-se position of offers would be determined based on the sum of cost of the equipment and the cost towards comprehensive Annual maintenance contract (CAMC) for 5 years following free comprehensive warranty for one year. Hence CAMC is required to be included in the tender so as to arrive at the inter-se position of the offers. However tender may be finalised for equipment, accessories & training only. CAMC will be considered at our end after the completion of the warranty period, at the discretion of the administration.
2. CAMC will start after the warranty or extended warranty ends. The yearly rates for CAMC, quoted by the bidder and accepted by ICF during the tender process, will stay the same throughout the CAMC period. These rates will not change, unless there are legal changes in taxes and duties. ICF can negotiate the CAMC rates with the original Equipment Manufacturer (OEM) or original equipment supplier (OES). ICF may or may not enter to CAMC after the warranty period.


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