

## **SCOPE OF WORK (CONCISE WITH DETAILS)**

The work includes complete execution of station signage on a **turnkey basis** for 61 stations under Nagpur Division, covering survey, planning, design, fabrication, supply, installation, testing, commissioning, and handing over of all types of signages, including Braille-enabled accessibility signages.

**The contractor shall strictly comply with the 'Standard Signages at Stations on Indian Railways' guidelines issued by Indian Railways, as attached with this tender document**

The contractor shall undertake:

- **Detailed site survey** of each station to assess passenger movement, identify optimal signage locations, record dimensions, and submit station-wise survey reports with photographs for approval. No work shall proceed without approval.
- **Design and layout planning** as per Railway Signage Policy and accessibility guidelines, including signage type, size, content, mounting details, and multilingual requirements (Marathi/Hindi/English or Hindi/English as applicable).
- **Artwork and content development**, ensuring correct spelling, standardized terminology, proper symbols, and clear passenger information. Submission of soft copies, print-ready files, and samples is mandatory.
- **Fabrication of signages** (flex boards, foam sheets, ACP boards, stand-mounted boards, and stainless steel Braille signages) using weather-proof, UV-resistant, and durable materials with high-quality printing.
- **Supply, packing, and transportation** ensuring safe delivery, proper handling, and storage without damage.
- **Installation and fixing** at all designated locations (platforms, entry/exit, FOBs, circulating areas, etc.) with proper alignment, structural stability, and accessibility compliance, including correct mounting height for Braille signages.
- **Accessibility compliance**, ensuring accurate Braille translation, tactile clarity, and user-friendly placement for Divyangjan.
- **Quality control and inspection** at all stages (fabrication, pre-dispatch, installation), including rectification/replacement of defective or non-conforming materials.
- **Testing, joint inspection, and approval** with Railway officials, followed by final handing over of completed work.

The contractor shall ensure that the work is executed safely, without disruption to railway operations, and within the stipulated timeframe. Quantities may vary, and payment shall be based on actual executed work. Any errors, deviations, or non-compliance shall be rectified by the contractor at no extra cost. Additional stations, if included during the contract period, shall be covered under the same terms and conditions.